



**Community Choice Aggregation (CCA)  
FAQs for Village of Horseheads Residents – 2021 Program Renewal**

If you have a question that isn't answered below, please contact us at: [CCAteam@megaenergy.org](mailto:CCAteam@megaenergy.org) or 518.533.5399

To opt-out of the CCA program call 1-833-866-9637.

**Q. I'm already part of the Village of Horseheads' CCA program – do I need to do anything?**

A. No - if you are already part of the CCA program you will remain in the program, there's no need to take any action. If you'd like to opt-out, please follow the instructions on the opt-out card included with your notification letter.

**Note:** For the months of July, August, and September 2021, you will be switched back to the NYSEG variable electric supply rate (you've likely received a letter from NYSEG about the switch). The new CCA fixed rate will take effect for the October 2021 billing cycle, with Constellation New Energy as your supplier.

**Q. Can I join (opt-into) the CCA if I already selected a company other than the utility?**

A. Yes, you can opt-into the CCA, but if you signed a contract for a certain length of time there may be a fee to terminate that contract. Please reach out to us and we can help you join the CCA. Not sure if you have a contract with a termination fee? Contact us and we'll help you figure it out.

**Q. Can I participate?**

A. To get the benefits of CCA you must:

- live within a city, town or village that is participating in the Program,
- receive your electricity supply from the utility
- be a resident or small business (usually using less than 2,000 kWh/month) and,
- not have a block on your account.
- not have opted out of the program previously.

If you meet these 5 criteria, you will automatically be included in the CCA. Customers with day/night or time-of-use rates will not be automatically included in the Program. The CCA Program is compatible with budget billing, community solar, and rooftop solar.

**Q. What if I don't want to participate in the CCA?**

A. CCA is all about choice and you have the opportunity to opt-out. You have 30 days to opt-out before the program renews. If you have already opted out, you will not be re-enrolled unless you choose to do so.

**Q. What if I don't opt-out within 30 days?**

A. If you don't opt-out within 30 days you will remain in the CCA. You are still able to return to the utility for your electric supply at any time without a penalty. It will take 1 to 2 billing cycles to return to the utility.

**Q. What if I move?**

A. If you move to another community participating in CCA, you are able to join that group for the remainder of the Program term.

*Over please.*

**Q. Where does the electricity come from?**

A. Unless a community specifically requests the source of the electricity, it will be generated from a variety of fossil fuel and renewable resources, which could include natural gas, hydropower and nuclear. Some communities selected a CCA supplied by 100% renewable electricity.

**Q. Can I get renewable electricity through the CCA?**

A. Yes. Residents and small businesses can opt-up to 100% renewable electricity, though it does cost a small amount more. To opt-up to the 100% renewable supply option, call 1-833-866-9637.

**Q. What electric suppliers serve CCAs?**

A. Third-party electric services companies, ESCOs, compete to win the business of the CCA by responding to a Request for Proposal (RFP).

**Q. How can an ESCO offer a better rate than my utility?**

A. ESCOs can purchase hedges and other financial transactions allowing for more purchase options that can result in lower prices. They are also able to offer a fixed rate, which utilities are not able to do.

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**Example: Residential Electric Bill**

Your electric bill includes two main types of charges:

- 1. Delivery
- 2. Supply

**With CCA:**

1. Delivery: Utility will still be responsible for power outages and maintenance

2. Supply: best value was selected

JOHN DOE  
Account Number: 0000-0000-000  
Statement Date: February 21, 2014

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Service Address: 123 MAIN STREET, ANYTOWN, NY 12345  
NYSEG DETAILED ACCOUNT ACTIVITY

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Electricity Service - Residential      Service from: 01/18/14 - 02/18/14  
Electricity Rate - 12001      Supply Service

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading	Reading Difference	Billed Usage	Billing Period
00000000	02/18/14	40600 A	01/18/14	39892 E	708	708 kwh	32 days

Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read

Electricity Delivery Charges				
Basic service charge				15.11
Delivery charge	708 kwh	@	0.0333	23.58
Transition charge	708 kwh	@	-0.01043563	-7.35
Revenue decoupling mech	708 kwh	@	-0.002816	-1.99
Reliability support svcs. chg	708 kwh	@	0.001934	1.37
NY state assessment	708 kwh	@	0.001418	1.00
SBC/RPS charge	708 kwh	@	0.005891	4.17
Subtotal Electricity Delivery				\$35.85

Electricity Supply Charges				
Supply charge	708 kwh	@	0.06276665	44.44
Merchant function charge - Jan	309 kwh	@	0.003689	1.14
Merchant function charge - Feb	399 kwh	@	0.003413	1.36
Subtotal Electricity Supply				\$46.94