



**Community Choice Aggregation (CCA)
FAQs for Residents and Small Businesses**

Q. What is Community Choice Aggregation (CCA)?

A. CCA is a bulk electricity purchasing program for residents and small businesses. CCA uses group purchasing and competition to offer better electric rates, price stability and budget certainty, provide access to 100% renewable electricity and combat predatory practices of energy telemarketers and door-to-door sales.

Q. What happens with my current utility?

A. Your electric bill has two main sections, delivery and supply (see example bill). Delivery charges cover the cost to maintain the physical infrastructure and address electricity outages. Supply charges cover the cost of the electricity. With a CCA you will still pay the delivery portion of your bill to National Grid and the supply will be paid to the company selected to serve the CCA. You will receive one bill from National Grid.

Q. Can I participate?

A. To get the benefits of CCA you must:

- live within a city, town or village that is participating in the Program,
- receive your electricity supply from National Grid,
- be a resident or small business (usually using less than 2,000 kWh/month) and,
- not have a block on your account.

If you meet these 4 criteria, you will automatically be included in the CCA. The CCA Program is compatible with budget billing, community solar and rooftop solar.

Q. What if I don't want to participate in the CCA?

A. CCA is all about choice and you have the opportunity to opt-out. If you are automatically eligible to participate in CCA you will receive an opt-out letter with details on how to opt-out. You have 30 days to opt-out via mail, phone or online.

Q. What if I don't opt-out within 30 days?

A. If you don't opt-out within 30 days you will be switched to the CCA. You are still able to return to National Grid for your electric supply at any time without a penalty. It will take 1 to 2 billing cycles to return to National Grid.

Q. How do I know if National Grid is my electric supplier?

A. Check the supply portion of your bill to see if it lists the name of a company other than National Grid (this is often found on the last page). If you receive two bills, you have already selected a supplier other than National Grid. If you are still not sure, contact us and we'll help you.

Q. Can I join (opt-into) the CCA if I already selected a supply company other than National Grid?

A. Yes, you can opt-into the CCA, but if you signed a contract for a certain length of time there may be a fee to terminate that contract. To find out, call your supplier.

Q. What if I move?

A. If you move to another community participating in CCA you are able to join that group for the remainder of the Program term.

Q. Where does the electricity come from?

A. CCA is about: *community choice and control over electricity supply*. MEGA creates a competitive bid process for electricity supply based on what the community desires. MEGA solicits multiple options from Energy Service Companies (ESCOs) and ultimately recommends an option to the community based on price and overall value. Some communities have requested a CCA supplied by 100% renewable electricity.

Q. Can I get renewable electricity through the CCA?

A. Yes. Even if your community does not select 100% renewable electricity, you can opt-up into 100% renewable electricity. If your community selects 100% renewable electricity you can opt-down into a standard grid mix at a lower price.

Q. What electric suppliers serve CCAs?

A. Energy Services Companies (ESCOs) compete to win the business of the CCA by responding to a Request for Proposal (RFP).

If you have a question that isn't answered above, please contact us at: CCAteam@megaenergy.org or 518.533.5399

Example: Residential Electric Bill

Your electric bill includes two main types of charges:

- 1. Delivery
- 2. Supply

With CCA:

- 1. Delivery: National Grid will still be responsible for power outages and maintenance
- 2. Supply: best price will be chosen from multiple companies

*This is a sample bill, your bill may not have electric delivery and supply on the same page

"National Grid Logo"		SERVICE FOR JANE DOE 123 MAIN STREET ANYTOWN NY 12345	BILLING PERIOD Sep 10, 2018 to Oct 9, 2018	PAGE 2 of 4
		ACCOUNT NUMBER 47763-40146	PLEASE PAY BY Nov 3, 2018	AMOUNT DUE \$ 34.08
DETAIL OF CURRENT CHARGES				
Delivery Services				
Service Period	No. of days	Current Reading	Previous Reading	Total Usage
Sep 10 - Oct 9	29	65409 Actual	65257 Actual	152 kWh
METER NUMBER 32356233	NEXT SCHEDULED READ DATE ON OR ABOUT Nov 7			
RATE	Electric SC1 Non Heat			
Basic Service (not including usage)				17.00
Delivery	0.050559	x 152 kWh		7.69
SBC	0.006358	x 152 kWh		0.97
Legacy Transition Chrg	0.000046	x 152 kWh		0.01
RDM	-0.00171	x 152 kWh		-0.26
Transmission Rev Adj	-0.00426	x 152 kWh		-0.65
Tariff Surcharge	3.09278 %			0.75
Sales Tax	2.0 %			0.50
Total Delivery Services				\$ 26.01
Supply Services				
SUPPLIER National Grid				
Electricity Supply	0.03452	x 152 kWh		5.25
Merchant Function	0.00200736	x 152 kWh		0.30
ESRM	0.017657	x 152 kWh		2.68
Tariff Surcharge	1.0101 %			0.08
Sales Tax	2.0 %			0.17
Total Supply Services				\$ 8.48